

Community Management Professionals, LLC

<https://cmpmgt.com/>

Please note that CMP is to be notified directly with issues that arise within the Tuscan Estates community, including, HOA dues issues, AR requests, patio/town home maintenance & repair and general questions etc.

Hours of Operation

8am-4pm Monday – Thursday

8am- 12pm Fridays

Holidays observed by CMP

New Years Day

Memorial Day

Fourth of July

Labor Day

Thanksgiving

Christmas Day

News Year Eve and Christmas Eve

(limited hours- changes based on needs)

Business Line

If a resident just leaves a message on the regular business line, it will not be returned until the next business day and no fee charged.

Emergency Line

Currently, CMP's emergency line is available after-hours. Please note that if it is a TRUE Emergency please call 911 then call CMP. If a resident calls the emergency line after hours and it is not a true emergency, the resident will be charged the fee of \$25.00 that will be initiated by CMP.

Contact person/info.

Phone 412-279-9280 Fax: 412-279-3031

(Aimee or Carl)

Email Addresses: AMHennemuth@cmpmgt.com or cwilkinson@cmpmgt.com

Business Address

200 Commerce Drive, Suite 206

Moon Township, PA 15108

CMP Portal

Community Management Professionals, LLC, the management company for Tuscan Estates Association, is happy to provide you with your login credentials for our association web portal. The web portal is an extension of your management company's new software, which will allow for better access to your account details such as violations, architectural requests, and financial history.

Effective immediately, you can log in to portal.cmpmgt.com using the following credentials:

Your login is:

Your Temporary Password is:

Please note that if your community currently has a website, it will still be available at this time, but financial and account details will only be located on the new web portal.

The activation of this portal will also not make any changes to the way you pay your association dues/fees. If you are on our auto-debit program, you can access that information from the portal. If you pay via e-check from either Alliance Association Bank or your personal bank, you will need to access that information from their websites.

If another member of your household would like access, please have them go to portal.cmpmgt.com and click Login at the top the page. Then there will be a button that says "Sign Up". Please fill out the information and that will generate the request for an additional login. The system only generates a login to the primary email address listed on file.

Lastly, your information is automatically included in the association directory. If you wish to change that, you can log in and select which information is shared.

Further instructions and information about the web portal is attached. If you have difficulty logging in, please contact us at support@cmpmgt.com.